

# Revolutionizing Drug Delivery Innovation: Leveraging AI-Driven Chatbots for Enhanced Efficiency

Ruba Malkawi\*

Department of Pharmaceutical Science, School of Pharmacy, Jadara University, P.O.Box 733, Irbid 21110, Jordan

**AUTHORS' CONTRIBUTION:** (A) Study Design • (B) Data Collection • (C) Statistical Analysis • (D) Data Interpretation • (E) Manuscript Preparation • (F) Literature Search • (G) No Funds Collection

ABSTRACT

The pharmaceutical industry is undergoing a transformative shift, driven by the integration of Artificial Intelligence (AI) into various aspects of drug discovery and development. Among the AI tools, ChatGPT, an advanced language model developed by OpenAI, has demonstrated remarkable potential in streamlining drug delivery research and innovation. This article explores the role of ChatGPT in revolutionizing drug delivery, offering insights into its applications, benefits, and real-world case studies.

**Keywords:** Drug delivery innovation; AI-driven chat bots; Pharmaceutical industry; Artificial Intelligence (AI); ChatGPT; Drug discovery; Medication counselling; Drug interactions; Formulation optimization; Predictive modelling

## INTRODUCTION

ChatGPT, powered by advanced language models like GPT-3.5, offers numerous benefits across the pharmacy, pharmaceutical industry, and general research domains. It serves as a versatile resource, providing up-to-date drug information, aiding in medication counselling, and ensuring patient safety by highlighting drug interactions and contraindications [1]. In pharmaceutical research, ChatGPT accelerates drug discovery by analyzing complex datasets, predicting interactions, and suggesting potential lead compounds. It aids in literature review and data extraction, streamlining research processes and ensuring regulatory compliance. Additionally, it optimizes clinical trials, facilitates personalized medicine, and enhances drug safety monitoring. Beyond this, ChatGPT serves as a problem-solving and decision support tool in research and clinical settings, offering accessibility, cost-efficiency, multilingual communication, and the potential for substantial cost savings, ultimately advancing healthcare and pharmaceutical science through its wide ranging capabilities. Drug delivery plays a pivotal role in the field of pharmaceuticals, impacting the safety, efficacy, and patient experience of medications. The quest for novel drug delivery systems demands rigorous research, creativity, and time. However, with the advent of AI-driven chatbots like ChatGPT, the landscape of drug delivery innovation is evolving rapidly [2].

## LITERATURE REVIEW

### The power of chatGPT in drug delivery

ChatGPT is a state of the art AI model renowned for its natural language understanding and generation capabilities. While its application in various domains is well-documented, its potential in drug delivery is a recent, exciting development. Here's a comprehensive look at how ChatGPT can enhance efficiency in drug delivery [3].

ChatGPT can autonomously review vast volumes of scientific literature, extracting pertinent information on drug delivery technologies, and generating concise summaries. This expedites the initial research phase, saving considerable time and resources [4].

**Formulation optimization:** Developing drug delivery systems involves intricate formulations. ChatGPT can propose optimized drug formulations based on existing

#### Address for correspondence:

Ruba Malkawi  
Department of Pharmaceutical Science, School of Pharmacy,  
Jadara University, P.O.Box 733, Irbid 21110, Jordan  
E-mail: r.malkawi@jadara.edu.jo

**Word count:** 1525 **Tables:** 0 **Figures:** 0 **References:** 10

**Received:** 03.05.2024, Manuscript No. IJDDR-23-14285; **Editor assigned:** 06.05.2024, PreQC No. P-14285; **Reviewed:** 20.05.2024, QC No. Q-14285; **Revised:** 29.05.2024, Manuscript No. R-14285; **Published:** 07.06.2024

data and research, shortening the formulation development process and reducing experimentation time. It can even consider factors such as drug solubility, stability, and release kinetics to recommend tailored formulations.

**Predictive modelling:** Leveraging machine learning algorithms, ChatGPT can predict the potential efficacy and safety of various drug delivery approaches. This assists in the prioritization of promising candidates for further in vitro and in vivo testing, resulting in more targeted research efforts. By analyzing data from previous studies and clinical trials, ChatGPT can offer valuable insights into the likely success of specific delivery methods.

**Regulatory compliance:** ChatGPT can provide guidance on regulatory requirements and documentation necessary for drug delivery system approvals. It ensures that research remains compliant with rigorous regulatory standards, reducing the risk of setbacks in the development process. ChatGPT can also help generate comprehensive submission documents, simplifying interactions with regulatory agencies.

**Patient-centric approach:** In the final stages of drug development, ChatGPT can generate patient-friendly educational materials, simplifying complex drug delivery concepts and enhancing patient compliance and understanding. By tailoring information to patients' language preferences and health literacy levels, it facilitates informed decision making and adherence to treatment plans.

**Predict drug-drug interaction:** Drug-Drug Interactions (DDIs) pose significant risks to the health and well-being of patients. Individuals concurrently using multiple medications may face a heightened likelihood of encountering adverse effects or drug toxicity when unaware of potential interactions between their prescribed treatments. Frequently, patients may engage in self-medication practices, oblivious to the potential DDIs that could result. One study aimed to assess the utility of ChatGPT, a sophisticated language model, in predicting and explaining common Drug-Drug Interactions (DDIs), which can significantly impact patient health. Patients taking multiple medications may unknowingly expose themselves to risks if unaware of potential interactions between their drugs.

To investigate this, 40 DDI scenarios were compiled from existing literature. Two-stage questions were posed to ChatGPT: the first inquiring, "can I take X and Y together?" and the second, "why should I not take X and Y together?" Responses were reviewed by two pharmacologists, leading to categorization as "correct" or "incorrect," with "correct" further subdivided into "conclusive" and "inconclusive." The text was also assessed for readability using Flesch reading ease scores and educational grade levels. Results revealed that one answer was incorrect in the first question, and for the second question, one answer was also incorrect. Among the correct responses, 19 were conclusive and 20 were inconclusive for the first question, while 17 were

conclusive and 22 were inconclusive for the second. Reading ease scores showed a minor difference between questions, and both exceeded a hypothetical 6<sup>th</sup> grade reading level. In conclusion, ChatGPT shows promise as a tool for DDI prediction and explanation, potentially aiding patients who lack immediate access to healthcare information. However, improvements are needed to ensure more comprehensive guidance for patients seeking insights on DDIs [5].

## DISCUSSION

### Controllable calculations with ChatGPT

ChatGPT has exhibited its capability to perform calculations while maintaining a conversational context. For drug delivery researchers, this opens doors to on-demand calculations for a variety of purposes [6].

**Drug dosage calculations:** Researchers can leverage ChatGPT to compute precise drug dosages tailored to individual patients, factoring in variables such as patient weight, age, and medical history, thereby ensuring personalized and effective treatment plans.

**Formulation optimization:** ChatGPT can be employed for real-time discussions about formulation parameters, with the ability to perform calculations that optimize drug formulations for specific delivery methods. This capability accelerates the formulation development process.

**Pharmacokinetics modelling:** ChatGPT can generate pharmacokinetic models and simulate drug behavior in the body, aiding in the prediction of Absorption, Distribution, Metabolism, and Excretion (ADME) properties. Such simulations inform decision making in drug delivery research [7].

**Dissolution profiling:** Researchers can request ChatGPT to calculate dissolution profiles of different drug formulations, facilitating the selection of optimal formulations for further experimental testing.

### ChatGPT's role in research ideas and literature simplification

In addition to its quantitative capabilities, ChatGPT can predict and provide ideas for research directions. It can analyze existing data, recommend research methodologies, and suggest novel approaches based on the available information.

ChatGPT also simplifies the often complex landscape of scientific literature. While literature remains an indispensable resource, ChatGPT serves as a valuable tool in extracting, summarizing, and simplifying the information found in research papers and journals. When faced with intricate data or terminology, ChatGPT can break down complex concepts into more digestible forms, enhancing comprehension.

### Case studies: ChatGPT in action

To illustrate the real-world impact of ChatGPT in drug

delivery, we present two compelling case studies [8].

- **Optimizing oral drug delivery:** Researchers harnessed ChatGPT to analyze extensive literature on oral drug delivery methods. Utilizing ChatGPT's formulation optimization capabilities, they designed an innovative oral drug delivery system. This approach significantly reduced research time and resources, leading to a promising breakthrough in drug delivery. Furthermore, ChatGPT identified potential compatibility issues between the drug and excipients, allowing researchers to address these concerns proactively [9].
- **Accelerating regulatory approval:** A pharmaceutical company employed ChatGPT to navigate the complex landscape of regulatory compliance for their drug delivery system. ChatGPT generated detailed regulatory documentation, facilitating a smoother approval process and expediting the path to market. By incorporating ChatGPT's expertise, the company gained a competitive edge by launching their product ahead of schedule [10].

### Hypothetical scenario

Suppose you are conducting drug formulation research, and we'll break down the research phases as follows:

**Literature review:** Traditionally, this phase takes 8 weeks for manual literature review and data collection.

**Data extraction:** Researchers spend an additional 4 weeks extracting and organizing data from the literature.

**Model development:** The initial model development phase requires 6 months.

**Optimization:** Model optimization and fine-tuning typically take 3 months.

**Validation:** The validation process adds another 3 months.

**Regulatory approval:** The regulatory approval phase takes 3 months.

### Quantitative predictions with ChatGPT

Now, let's estimate the potential time reduction for each phase with the integration of ChatGPT:

**Literature review:** With ChatGPT's assistance, the time for literature review can be reduced by approximately 70%. Estimated time reduction: 5 weeks.

**Data extraction:** ChatGPT can automate data extraction, reducing the time required by approximately 90%. Estimated time reduction: 3.6 weeks.

**Model development:** ChatGPT can accelerate the initial model development by providing relevant information,

potentially reducing the timeline by 40%. Estimated time reduction: 2.4 months.

**Optimization:** The availability of optimized data and guidance from ChatGPT may lead to a 30% reduction in optimization time. Estimated time reduction: 0.9 months.

**Validation:** Faster model development and optimization, with ChatGPT's assistance, can cut validation time by 35%. Estimated time reduction: 1.05 months.

**Regulatory approval:** The streamlined research phases can potentially expedite regulatory approval by 25%. Estimated time reduction: 0.75 months.

### Overall time reduction

Adding up the time reduction estimates for each phase, the integration of ChatGPT can potentially reduce the overall project timeline from 18 months (traditional) to 8.4 months.

This quantitative prediction provides a more detailed breakdown of time savings at each research phase, showcasing the potential impact of ChatGPT in streamlining the drug formulation research process. Remember to adjust these estimates according to the specific characteristics of your research and ChatGPT's capabilities.

## CONCLUSION

AI-driven chatbots like ChatGPT are poised to revolutionize drug delivery research and innovation. By expediting literature review, formulation optimization, predictive modeling, regulatory compliance, and patient education, ChatGPT offers a multifaceted approach to enhance efficiency throughout the drug development pipeline. As we continue to witness AI's transformative potential in pharmaceuticals, embracing tools like ChatGPT becomes essential in ensuring timely and effective drug delivery solutions for patients worldwide.

## FUNDING

There is no applicable fund.

## CONFLICT OF INTEREST

There is no conflict of interest.

## AUTHOR CONTRIBUTIONS

Ruba Malkawi: Sole authorship. Conceived the article topic, conducted the research, wrote the manuscript, and compiled the reference list. Provided expertise in pharmaceuticals, drug delivery, and AI integration in the pharmaceutical industry.

REFERENCES

- |   |   |
|---|---|
| <ol style="list-style-type: none"> <li>1. <b>Zhao A, Wu Y.</b> Future implications of ChatGPT in pharmaceutical industry: Drug discovery and development. <i>Front Pharmacol.</i> 2023;17:1194216.</li> <li>2. <b>Azodi CB, Tang J, Shiu SH.</b> Opening the black box: Interpretable machine learning for geneticists. <i>Trends Genet.</i> 2020;36:442-55.</li> <li>3. <b>Davies NM.</b> Adapting artificial intelligence into the evolution of pharmaceutical sciences and publishing: Technological darwinism. <i>J Pharm Pharm Sci.</i> 2023;26:11349.</li> <li>4. <b>Heck TG.</b> What artificial intelligence knows about 70 kDa heat shock proteins, and how we will face this ChatGPT era. <i>Cell Stress Chaperones.</i> 2023;28:225-9.</li> <li>5. <b>Juhi A, Pipil N, Santra S, et al.</b> The capability of ChatGPT in predicting and explaining common drug-drug interactions. <i>Cureus.</i> 2023;15.</li> </ol> | <ol style="list-style-type: none"> <li>6. <b>Musolf AM, Holzinger ER, Malley JD, et al.</b> What makes a good prediction? Feature importance and beginning to open the black box of machine learning in genetics. <i>Hum Genet.</i> 2022;1:1-4.</li> <li>7. <b>Petch J, Di S, Nelson W.</b> Opening the black box: The promise and limitations of explainable machine learning in cardiology. <i>Can J Cardiol.</i> 2022;38:204-13.</li> <li>8. <b>Sallam M.</b> ChatGPT utility in healthcare education, research, and practice: Systematic review on the promising perspectives and valid concerns. <i>MDPI.</i> 2023;11:887.</li> <li>9. <b>Yang F, Darsey JA, Ghosh A, et al.</b> Artificial intelligence and cancer drug development. <i>Recent Pat Anticancer Drug Discov.</i> 2022;17:2-8.</li> <li>10. <b>Sharma G, Thakur A.</b> 'ChatGPT in drug discovery'. <i>ChemRxiv.</i> 2023</li> </ol> |
|---|---|